

Joseph's Obedience Training School

School Policy

- Full payment for class is required with your completed registration form. A 50% refund is applied if a cancellation is made at least 48 hours prior to the class start date. **The remaining 50% is non-refundable. After first class begins, there are no refunds. This is applicable to ALL classes at our school. In an emergency situation where your dog is unable to start class, we will hold a spot for you in a future class, however, no refund will be granted.**
- If you miss a class there will be no make-up class. The training requirements for the missed classes are provided in your class manual.
- Classes may not be rescheduled.
- Cancellation of scheduled private lessons must occur at least 48 hours prior to scheduled time. Private lessons can then be rescheduled. Private lessons must be paid in full at time of scheduling.
- If your dog is ill, please call the school before attending class. You must obtain a release from your vet before returning to class.
- No refunds for missed classes.
- If your dog eliminates outside you are responsible for the clean up. There are bags and a pooper scooper for your use, and a bucket to deposit it in.
There is zero tolerance on this issue!
- In case of inclement weather, call the school after 3PM and there will be a recorded message stating if the class will **NOT** be held. Morning classes: please call two (2) hours before class.
There will be no classes on major holidays. These include Christmas, New Year's, President's Day, Memorial Day, July 4th, Labor Day, Columbus Day and Thanksgiving, Martin Luther King Jr.
- There will be an \$8.00 charge to replace any lost class manuals.
- The school is **NOT** responsible for articles left behind.
- Instructors subject to change without notice. School may be closed periodically for AKC Events. All classes will be made up.
- Keep your dog under control at all times. Do not let your dog off leash unless your instructor says so.
- Do not let your dog approach or play with other dogs in the school without the owners' permission.